Accessing Citrix Desktop via the Citrix Receiver (Mac)

(Note: This guide assumes you are using Safari as your web browser.)

1. Go to <u>https://www.citrix.com/products/receiver.html</u>. Then click **Download for Mac. Note: please download the receiver for the operating system on your computer.**

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	Important update about Citrix Receiver and Workspace app	As of August 2018, Citrix Worksp Citrix Workspace app is a new clie and is fully backward-compatible Citrix Workspace app provides the capabilities based on your organia We recommend that you downloa	pace app has replaced Citrix Receiver. In from Citrix that works similar to Citrix with your organization's Citrix infrastrue full capabilities of Citrix Receiver, as we tation's Citrix deployment. ad Citrix Workspace app.	k Receiver :ture. :ll as new
	Dow Everything you ne Citrix Workspace app is the easy-to- need to get work done. With this fre desktops and data from any device,	Anioad Citrix Worksp ed—your apps, files and deskt install client software that provides sea e download, you easily and securely gu including smartphones, tablets, PCs ar Download for Mac	Dace app cops—at your fingertips. amless, secure access to everything you at instant access to all applications, id Macs.	

2. Click Download Citrix Workspace app for Mac.

Citrix Workspace App ~ Rel	ease Date: Jul 8, 2019
or Con	
	npatible with:
Search Downloads Q Mad	COS 10.11, 10.12, 10.13, 10.14
Support Resources	pownload Citrix Workspace app for Mac
(116 Product Documentation ☑	.1MBdmg)

3. Click on the Downloads icon, then double-click "CitrixWorkspaceApp.dmg".



4. Double-Click "Install Citrix Workspace."

Install Citrix Workspace.pkg	•••	Citrix Wo	Workspace	
Install Citrix Workspace.pkg Uninstall Citrix Workspace.app		3		
	Install Citrix	Workspace.pkg	Uninstall Citrix Workspace.app	

5. Click Continue.



6. Click Continue.





	🕸 Install Citrix Workspace	
	Software License Agreement	
	English 🗘	
License	CITRIX LICENSE AGREEMENT	
 Destination Select 	Use of this component is subject to the Citrix license or terms of service	
Installation Type	covering the Citrix product(s) and/or service(s) with which you will be using this component. This component is licensed for use only with such	
Installation	Citrix product(s) and/or service(s).	
Add Account	CTX_code EP_T_A10352779	
Summary		
	Print Save Go Back Continue	е

8. Click Install. MacOS will ask for your password to confirm this. Enter your password, and click Install Software.

•••	攀 Install Citrix Workspace	
	Standard Install on "Macintosh HD"	
 Introduction License Destination Select Installation Type Installation Add Account Summary 	This will take 284.2 MB of space on your computer. Click Install to perform a standard installation of this software for all users of this computer. All users of this computer will be able to use this software.	
	Change Install Location	
	Go Back Install	



	🕸 Install Citrix Workspace	
	Add Account	
 Introduction License Destination Select Installation Type Installation Add Account Summary 	If you received instructions to set up Workspace with your email or a server address, check Add Account, then click Continue. ✓ Add Account	
	Go Back Continue	,

10. Click Close to finish the installation. If MacOS asks if you wish to keep the installer, you can safely click "Move to Trash" to delete the installer.





11. At the "Add Account" window, enter "mycloud.mccneb.edu" and click Add.

nter vour work email or serve	er address provided by your IT department:
mucloud moonob odu	
nycloud.mccneb.edu	

12. Type your MCC Username and Password, then click Sign In.

	Citrix Workspace
User name:	
Password:	
	Cancel Sign In
Secure connectio	on

13. Click Accept.





14. Select Student Windows 10 Edu Desktop to open it.

METROPOLIT Community College	DESKTOPS
Details	Details
My Windows 10 Staff_Admin Desktop	Student Windows 10 Edu Desktop

15. Some of you may see this. If you do, click "Open Security Preferences," then click "Allow" in the Security & Privacy window.



	Security & Privacy	Q Search
	General FileVault Firewall Privac	cy
A login password has	been set for this user Change Passw	vord
🗸 Require passv	ord 🛛 immediately ᅌ after sleep or sc	reen saver begins
Show a messa	ge when the screen is locked Set Loc	k Message
Allow your Ap	ole Watch to unlock your Mac	
Allow apps download App Store App Store and	ed from: I identified developers	
System software fror from loading.	n developer "Citrix Systems, Inc." was bl	ocked Allow
Click the lock to make cl	anges.	Advanced ?

16. Click Start to view the applications installed on the desktop. You should be able to save locally to a USB drive or your local C: drive. If you have a USB drive inserted you should have access to save to your USB drive.



17. Please note that you also do have the option to save to your OneDrive. **Do not** save to your Documents Library because this is volatile and will disappear when you log off.

18. Please log off when you are done with the desktop.

