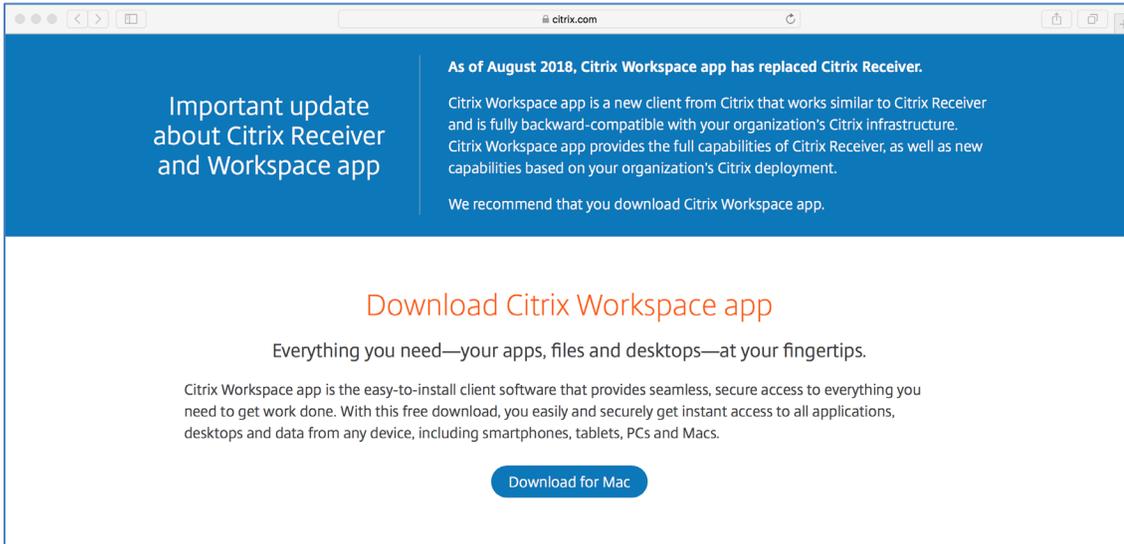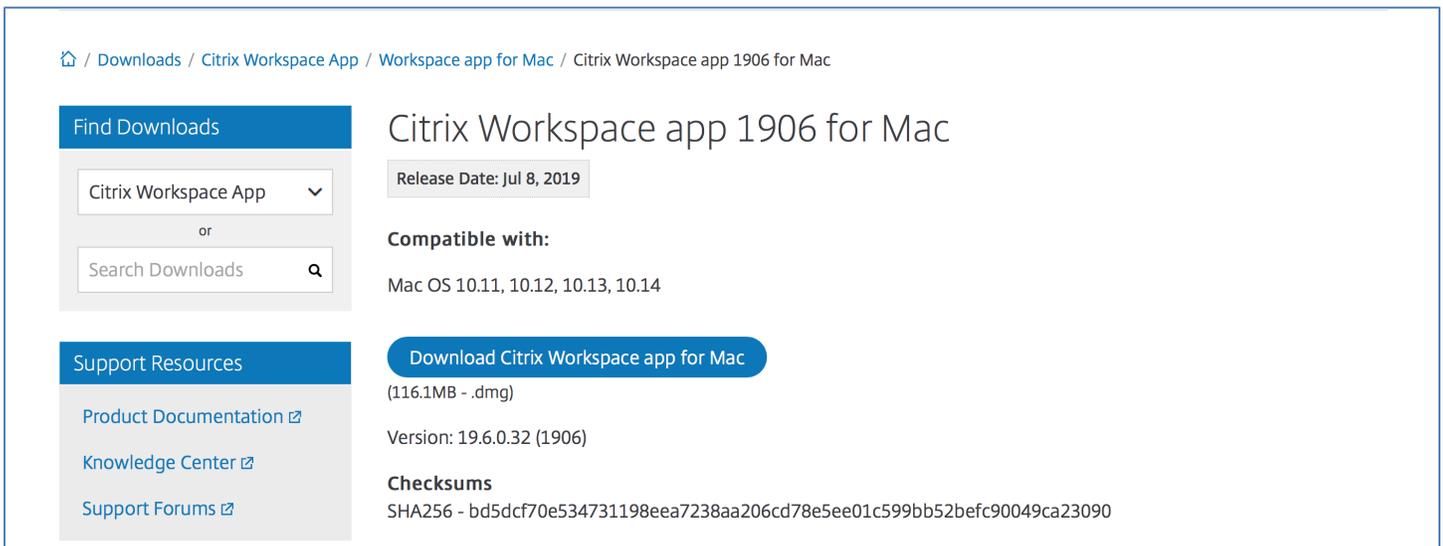# Accessing Citrix Desktop via the Citrix Receiver (Mac)
(Note: This guide assumes you are using Safari as your web browser.)
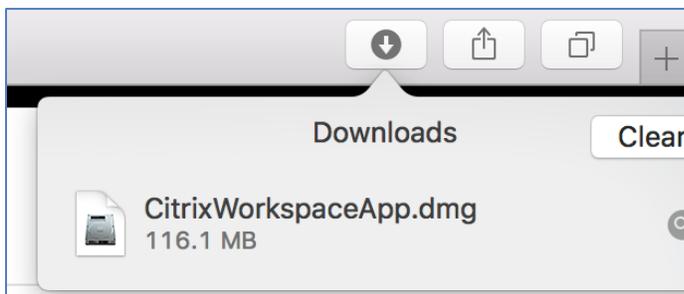
1. Go to https://www.citrix.com/products/receiver.html. Then click **Download for Mac. Note: please download the receiver for the operating system on your computer.**

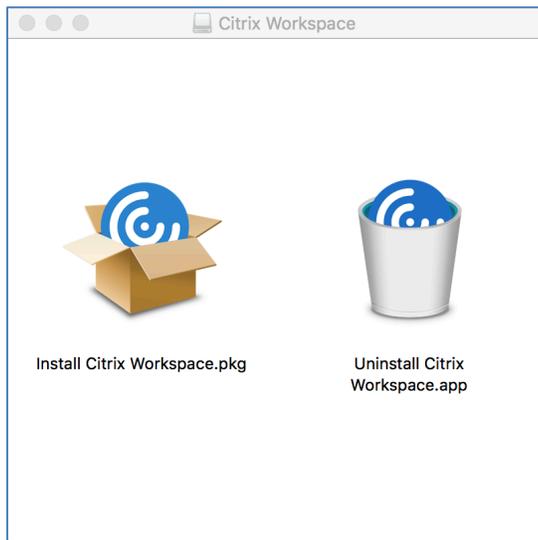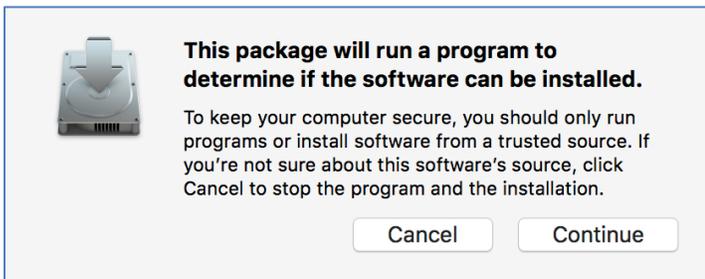
2. Click Download Citrix Workspace app for Mac.

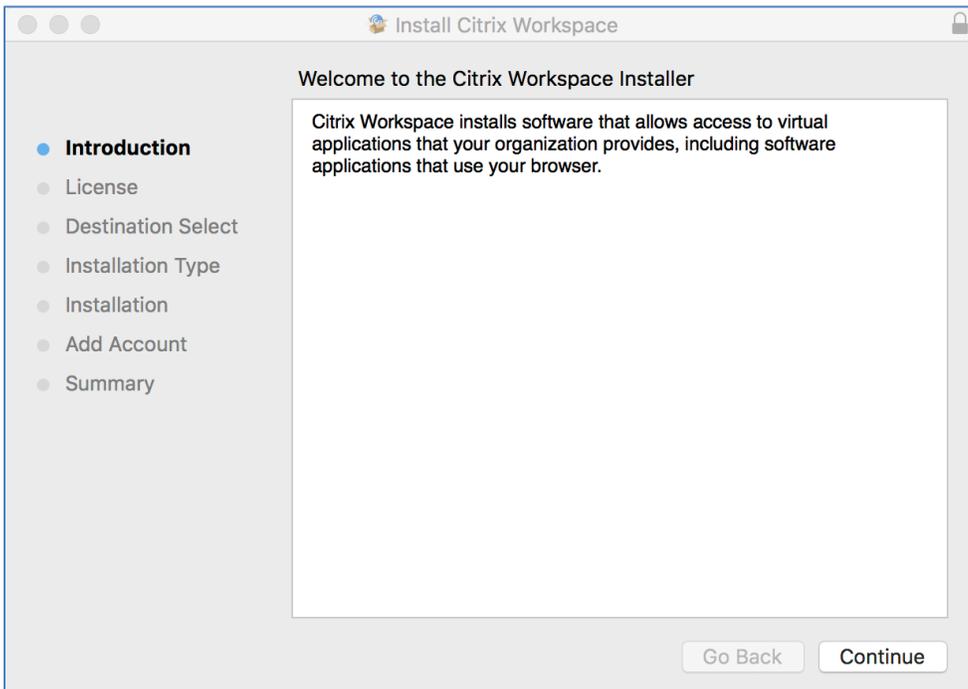3. Click on the Downloads icon, then double-click "CitrixWorkspaceApp.dmg".
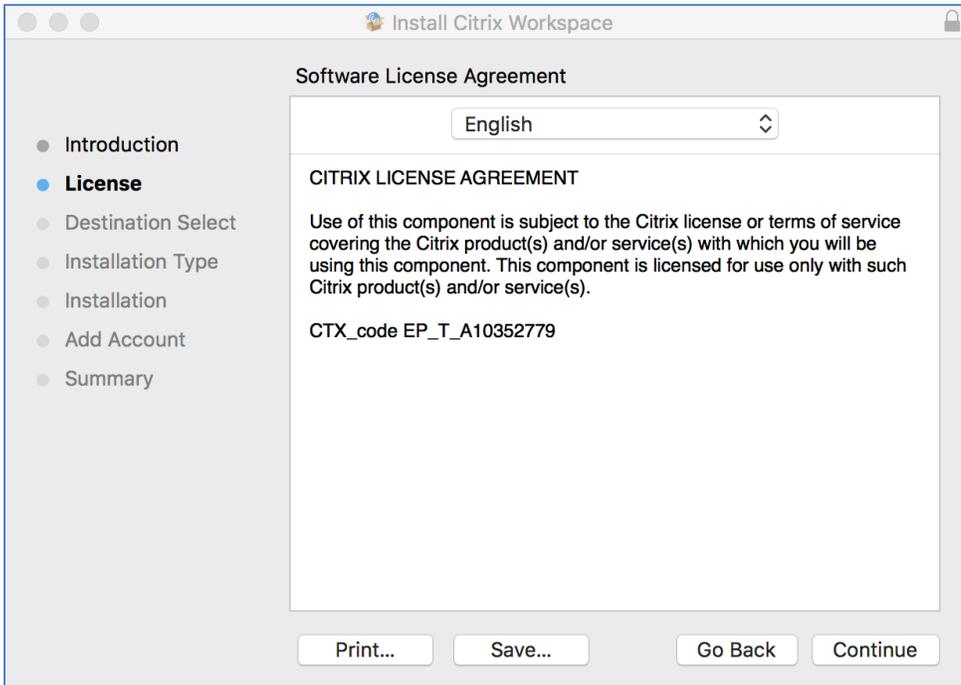
4. Double-Click "Install Citrix Workspace."

5. Click Continue.

This package will run a program to determine if the software can be installed.

To keep your computer secure, you should only run programs or install software from a trusted source. If you're not sure about this software's source, click Cancel to stop the program and the installation.

Cancel   Continue

6. Click Continue.

Install Citrix Workspace

Welcome to the Citrix Workspace Installer

- **Introduction**
- License
- Destination Select
- Installation Type
- Installation
- Add Account
- Summary

Citrix Workspace installs software that allows access to virtual applications that your organization provides, including software applications that use your browser.

Go Back   Continue

METROPOLITAN Community College
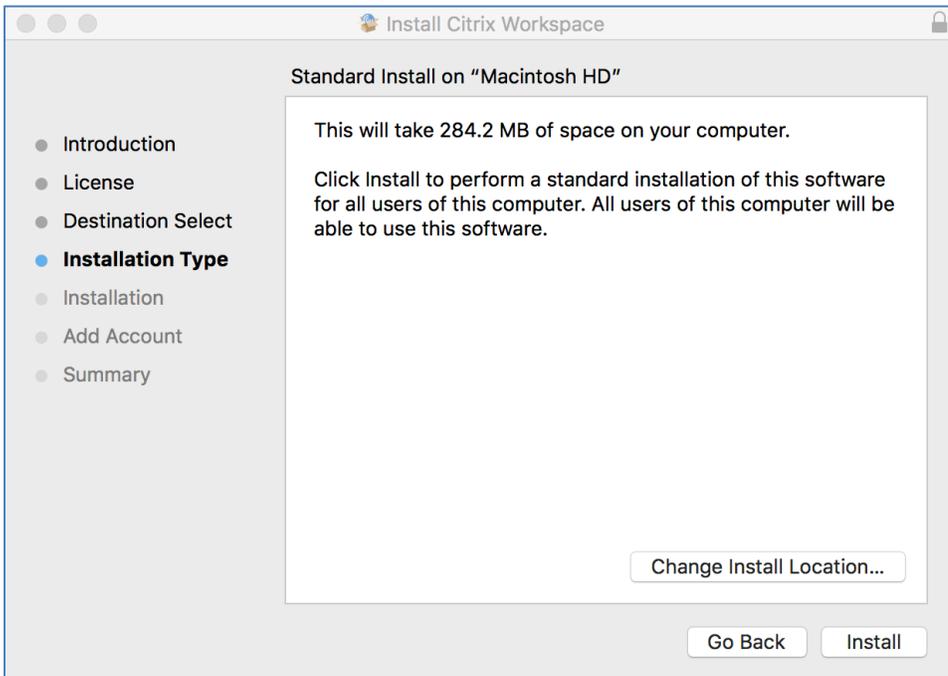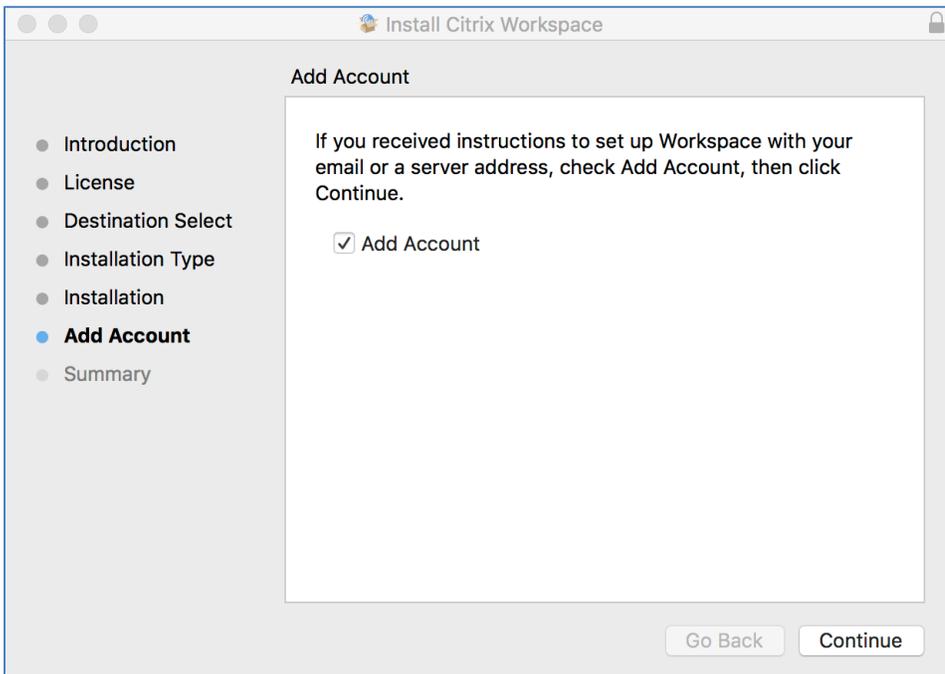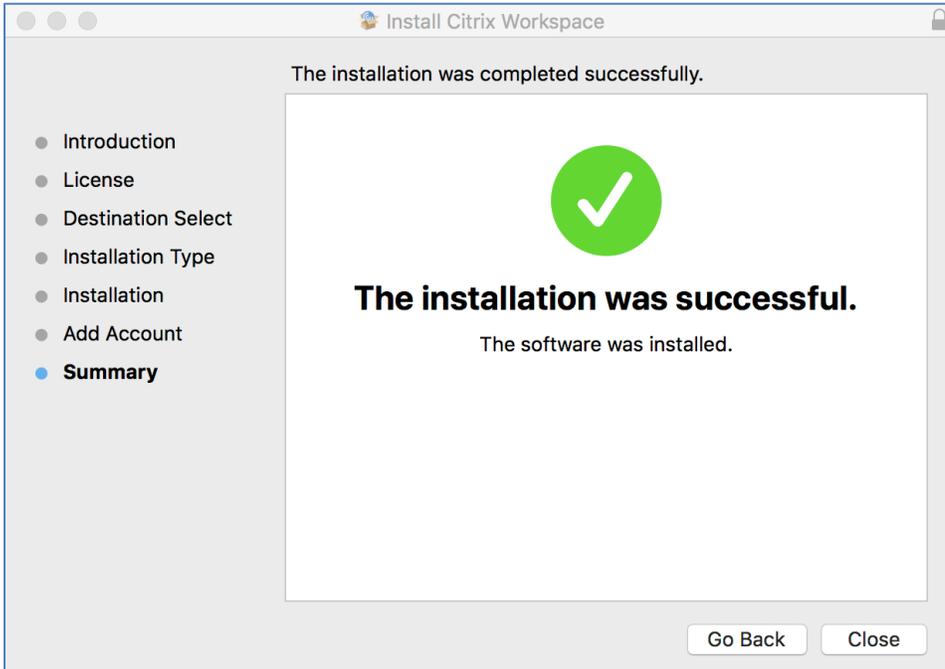
7. Click Continue, then click Agree.

8. Click Install. MacOS will ask for your password to confirm this. Enter your password, and click Install Software.
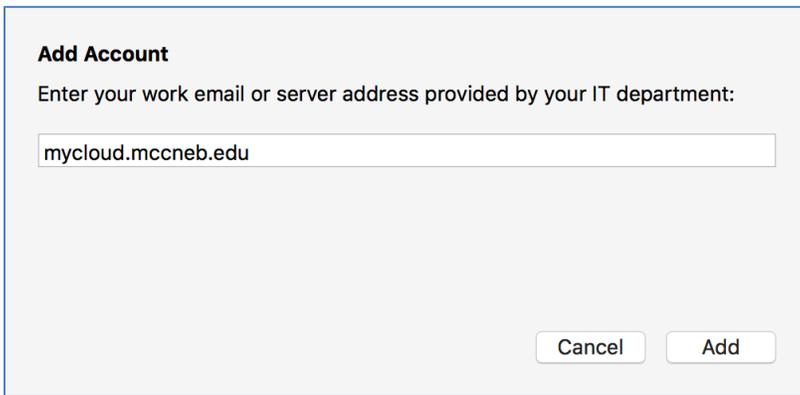
9. Click "Add Account" then click Continue.

10. Click Close to finish the installation. If MacOS asks if you wish to keep the installer, you can safely click "Move to Trash" to delete the installer.

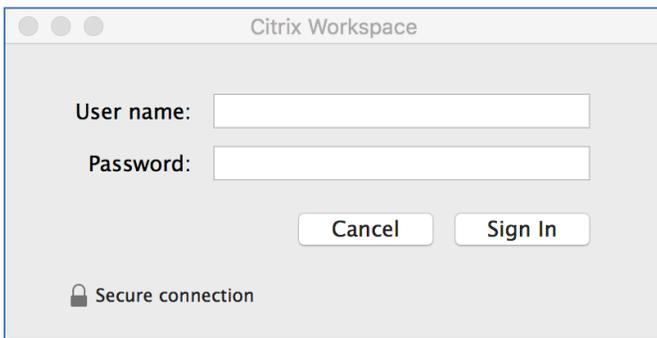11. At the "Add Account" window, enter "mycloud.mccneb.edu" and click Add.

Add Account

Enter your work email or server address provided by your IT department:

mycloud.mccneb.edu

Cancel   Add

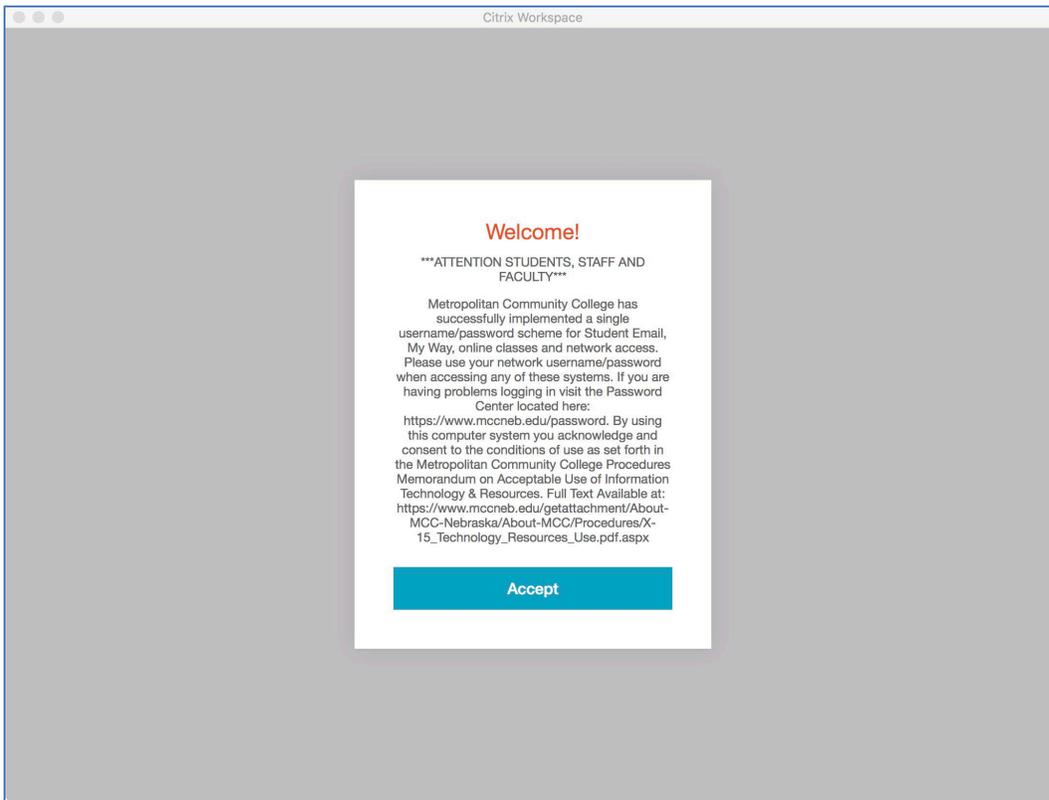12. Type your MCC Username and Password, then click Sign In.
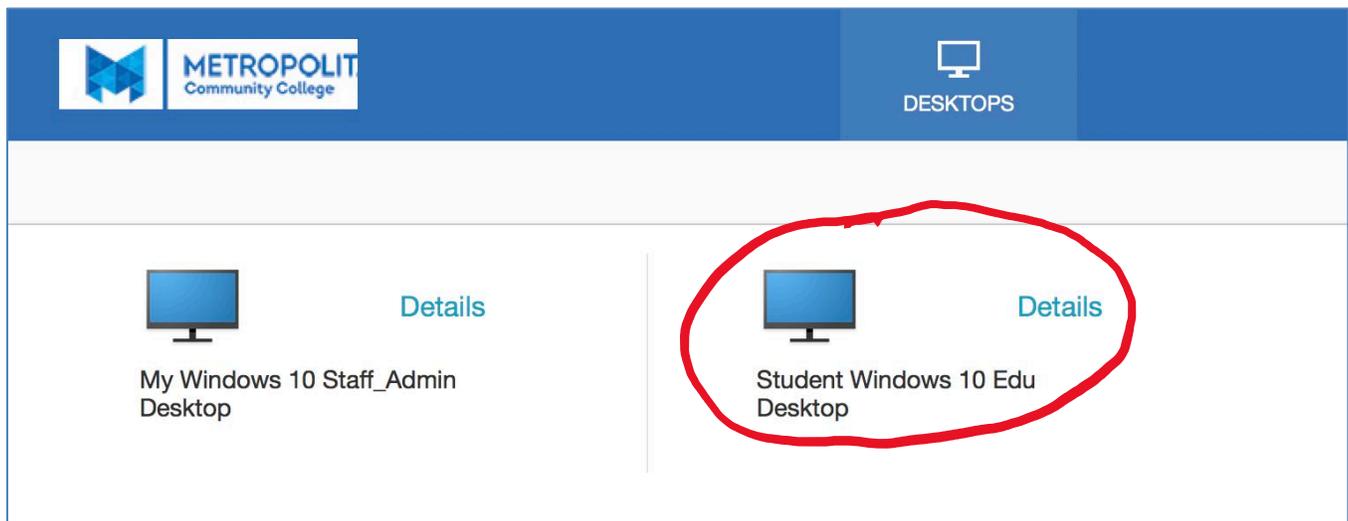
Citrix Workspace

User name:

Password:

Cancel   Sign In

🔒 Secure connection

13. Click Accept.

Citrix Workspace

Welcome!

ATTENTION STUDENTS, STAFF AND FACULTY

Metropolitan Community College has successfully implemented a single username/password scheme for Student Email, My Way, online classes and network access. Please use your network username/password when accessing any of these systems. If you are having problems logging in visit the Password Center located here: https://www.mccneb.edu/password. By using this computer system you acknowledge and consent to the conditions of use as set forth in the Metropolitan Community College Procedures Memorandum on Acceptable Use of Information Technology & Resources. Full Text Available at: https://www.mccneb.edu/getattachment/About-MCC-Nebraska/About-MCC/Procedures/X-15_Technology_Resources_Use.pdf.aspx
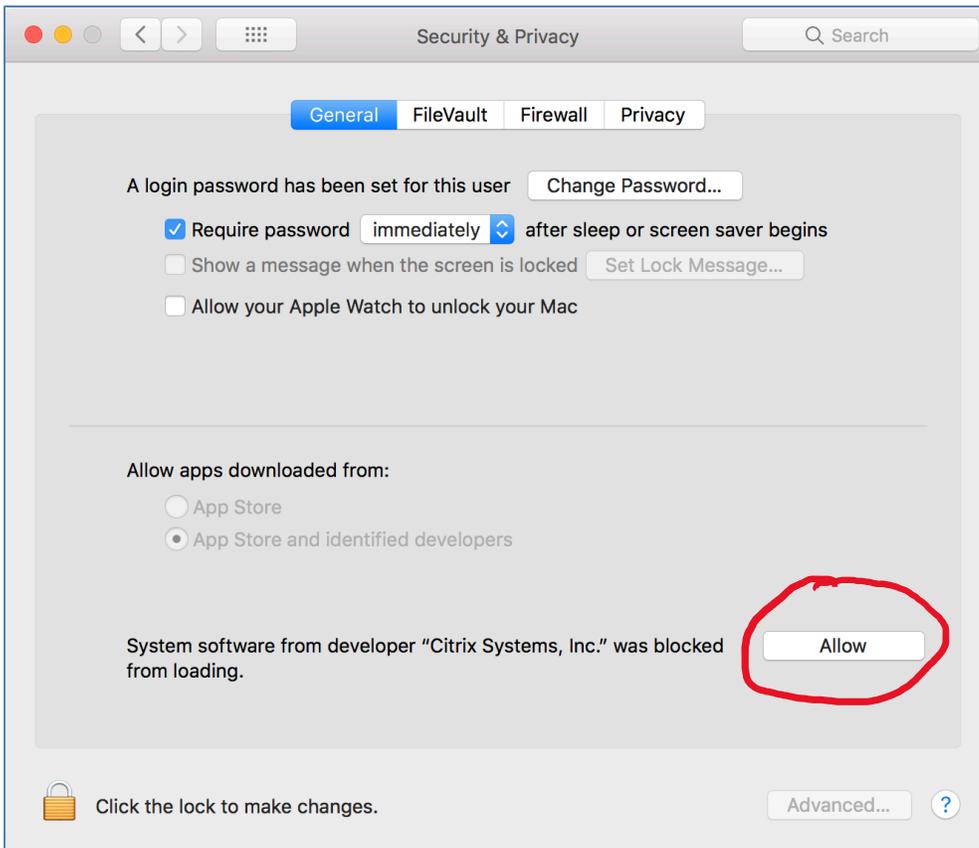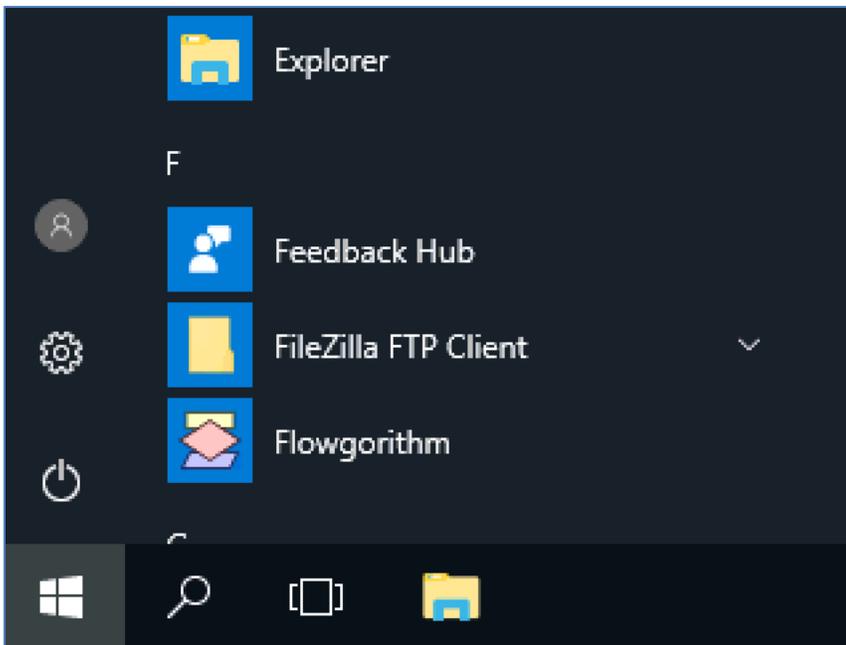
Accept

14. Select **Student Windows 10 Edu Desktop** to open it.

15. Some of you may see this. If you do, click "Open Security Preferences," then click "Allow" in the Security & Privacy window.

System Extension Blocked

A program tried to load new system extension(s) signed by "Citrix Systems, Inc.". If you want to enable these extensions, open Security & Privacy System Preferences.

Open Security Preferences   OK

16. Click Start to view the applications installed on the desktop. You should be able to save locally to a USB drive or your local C: drive. If you have a USB drive inserted you should have access to save to your USB drive.

17. Please note that you also do have the option to save to your OneDrive. **Do not** save to your Documents Library because this is volatile and will disappear when you log off.

18. Please log off when you are done with the desktop.